

Judy Delgado  
1315 Highland Blvd  
Hayward CA 94542

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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Our family has moved around and used different internet providers over the years. We have been less than pleased with the prices and service when we have been forced to contract with the only provider in town. In contrast, when we have been able to chose a competing, local provider, we have always had better customer service and reasonable accommodations, and pricing has been competitive.

Case in point, just from our last move, we cancelled service with a provider and the bills kept coming (even though we no longer live there and the 1-year contract had expired and we were on a month to month). That was followed up by more letters demanding we return their equipment, which we had purchased and were not renting. We have never had such drama when contracting with smaller, local providers.

In short, we support broadband competition as it protects users from the almost monopolistic system that is currently in place.

Judy Delgado